## Signing my child up for a Trip on the Parent Portal

Registering your child for a trip using the Parent Portal is a simple process.

If you are unable to sign up, please contact the school office at office@marchwoodjun.co.uk

Please note that once you have signed up, you will need to contact the school office if you would like to cancel participation or would like a refund (if applicable).

From the main Parent Portal page, click on the **Trips** field within the **Activities** section.

Activities	
Zach Allen: Clubs	►
Zach Allen: Trips	×

The Trips main page features three sections - **Upcoming Trips** are any trips your child is currently registered for, **Past Trips** are trips which have taken place and **Trips Open** are any trips that your child can currently be registered for.

To start registering your child for a trip, click on the desired trip in the **Trips Open** section.

School Trips

Molly's Upcoming Trip	05		
		No results found	
Trips Open to Molly			
London Zoo	Trip Date(s): 14 Oct 2020, 14:12 - 15 Oct 2020, 14:12 Signup Window: 01 Sep 2020, 14:12 - 13 Oct 2020, 14:12	,	4
Garden adventures	Trip Date(s): 25 Nov 2020, 14:48 - 15:48 Signup Window: 01 Sep 2020, 14:48 - 30 Oct 2020, 14:48	1	A.
Calendar sales	Trip Date(s): 01 Jan 2021, 08:54 - 09:00 Signup Window: 01 Sep 2020, 08:16 - 30 Oct 2020, 08:16	,	Þ
Molly's Past Trips			
		No results found	

On the *Trip Overview* page, you can see details relating to the trip such as date, time and price. Click on **Sign Up** to begin the registration process.

« Back	London Zoo	Attachments
Registration Informat	ion	Sign up Molly for trip
Registration status	Molly does not have a place on this trip yet. Click 'Sign up for trip' button to register.	
Trip Overview		
Location	London Zoo	
Description	Trip to London Zoo to see pandas!	
Trip dates	14 Oct 2020, 14:12 - 15 Oct 2020, 14:12	
Sign-up window	01 Sep 2020, 14:12 - 13 Oct 2020, 14:12	
Price	£30.00	
Voluntary contribution	Yes	

## Free trips

A slide over menu will appear where you can add consent (if your school requires this) for the trip by ticking the checkbox and ticking **Add Consent**.

« Back	Register Molly for Trip		
Trip Price			
Trip pr	rice Free		
Previous Payments	s for This Trip		
Already p	aid £0.00		
Add Consent			
Conse	int*		
	Cancel Add consent		

Once consents have been confirmed, you will be taken back to the *Trip Overview* page. You will now see that the **Status** field will have been updated to confirmed (assuming consent was not refused).

When returning to the *All Trips* page, the trip will now be displayed in **Upcoming Trips**, rather than the **Open Trips** section.

Molly's Upcoming Trips				
Calendar sales	01 Jan 2021, 08:54 - 09:00			

## Paid Trips

With trips that require a payment, the process is slightly different. When registering your child for a paid trip, click the trip to be taken to the trip overview page. Click the **Sign Up** button.

« Back	Zoo trip	Attachments
Registration Informat	ion	Sign up Fred for trip
Registration status	Fred does not have a place on this trip yet. Click 'Sign up for trip' button to register.	
Trip Overview		
Location	Zoo	
Trip dates	16 Oct 2020, 08:00 - 16:00	
Available places	10	
Sign-up window	05 Oct 2020, 08:00 - 09 Oct 2020, 16:00	
Price	£20.00	
Voluntary contribution	Yes	
Minimum instalment	£5.00	

A slide over will appear where you can add the amount you will pay if you can add instalments. The payment amount will automatically default to the minimum payment. You can only select more than the maximum payment or less than the minimum if your school has chosen to allow voluntary or variable contributions.

« Back	Register Molly for Trip			
Trip Price				
Trip price	£10.50			
Voluntary contribution	Non allowed			
Previous Payments fo	r This Trip			
Already paid	£0.00			
Left to pay	£10.50			
Make a Payment				
Payment amount	£10.50			

You can only sign up without paying if your school has chosen to allow voluntary or variable contribution and does not accept instalments.

Register Molly	for Trip	
£30.00		
Allowed		
r This Trip		
£0.00		
£30.00		
£ 30		\$
	£30.00 Allowed <b>r This Trip</b> £0.00 £30.00	Allowed <b>r This Trip</b> £0.00 £30.00

Once you click **Pay**, Add in your card details, then click **Pay**.

Make Payment	0	
Card number	1234 1234 1234 1234	
Expiration date	MM / YY	
Name on card		
Security code (CVV/CVC)	CVC	
	Cancel Pay £30.00	

You may have to then authenticate your identity for the payment to go through. This is a requirement of the recently introduced Strong Customer Authentication (SCA) regulations.

If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

- an SMS code,
- your mobile banking app
- another method

For example, here's what it may look like if you're using Monzo. (*Please note, we are not affiliated with Monzo, this is purely an example*)

🙌 mo	nzo	D Check
Air France	2	£256.00
Tuesday, 11	luly, 9:29	
5355-22##	####-1234	
	oprove this your Monzo app	
Having trouble?	23	4
Use SMS	I already approved t	this
	Cancel this transac	

Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.



If you've paid the full price of the trip or if the school allows variable contributions, the status of the trip will then change to confirmed, and the trip will appear on the *All Trips* page in the **Upcoming Trips**, rather than the **Open Trips** section

« Back	Test Payments		
Registration Information			
Registration status	Congratulations, Gary's place is confirmed for this trip!		
Trip Overview			
Location	Test		
Description	Test Test		
Trip dates	06 Feb 2020, 11:46 - 07 Feb 2020, 11:46		
Sign-up window	06 Jan 2020, 11:46 - 05 Feb 2020, 11:46		
Price	£20.00		

If you have more left to pay, click the outstanding balance on your homepage.



Select the trip to add further payments to.

« Back	Back Active Payments				
		Stude	nt	All	•
Active Payments					
Christchurch Gang Show	Trip date: 31 Mar 2023, 18:00 - 21:00 Account: Adam Allen Amount outstanding: £8.00		Cli	ck for details and to make	a payment 🕨

The amount you have left to pay is displayed at the top of the page and you can make another payment if your school allows this.

« Back	Zoo trip	Attachments
Registration Information		Add another payment
Registration status	Congratulations, Fred's place is confirmed for this trip!	
Trip Overview		
Location	Zoo	
Trip dates	16 Oct 2020, 08:00 - 16:00	
Available places	9	
Sign-up window	05 Oct 2020, 08:00 - 09 Oct 2020, 16:00	
Price	£20.00	
Voluntary contribution	Yes	
Trip Invoice		
Invoice number	INV65535	
Total price	£20.00	
Amount paid	£20.00	
Amount outstanding	£0.00	
Last payment made on	05 Oct 2020, 12:31	
Fully paid on	05 Oct 2020	